

## **RIGHT OF WITHDRAWAL**

There is fundamentally no right of withdrawal on memberships that have been started, as you are joining an association.

If you contact us before the membership takes effect, we can fully refund your membership.

## **PAYMENT**

Memberships can be paid via Mobilepay or iZettle payment link.

Memberships are paid per period, and RUCsport does not withdraw money from your account.

## **REFUND**

RUCsport generally does not offer refunds for unused memberships that have been started.

## **PAUSE**

It is generally not possible to pause your membership.

## **ACCESS CARD**

It is your own responsibility to ensure that you have a functioning RUC student or staff card for the gym.

You can order a new card at [kortprint.ruc.dk](http://kortprint.ruc.dk).

RUCsport ensures that you have access to the gym and mirror room via the student card, and we also close access when your membership expires.

If you are an alumni member, RUCsport offers a guest card. We will order the guest card and inform you when it is ready for pickup. You must inform us if you lose your guest card.

We are currently unable to offer non-RUC students, employees and alumni access to the gym.

## **INSURANCE**

We recommend that you take out private leisure or full-time accident insurance. We have not taken out accident insurance for our members.

RUCsport's board and volunteers are insured through our collaboration with the Danish Workers' Sports Federation at Idrættens Forsikringer.

<http://www.idraettensforsikringer.dk/>

## **VALUABLES**

RUCsport is not responsible for loss due to theft or damage to belongings. If your valuables are lost, we recommend that you contact us by email or visit the service desk in building 03 on campus.

## **RULES**

RUCsport reserves the right to change the rules for using our facilities and participating in activities at any time.